



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. Applied for Complaint No. 223/2023

In the matter of:

Azra BegumComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Nishat Ahmed Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.s. Sohal, Member

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 08th June, 2023

Date of Order: 12th June, 2023

Attested True

Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. This complaint has been filed by Ms. Azra Begum, against BYPL-LNR.
2. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 8006241154 at premises no. 1/28, FF, Lalita Park, Laxmi Nagar, Delhi-92 but respondent rejected the application of the complainant on pretext of energy dues and connection already exists.

Complaint No. 223/2023

3. On hearing dated 08.06.2023, OP submitted withdrawal letter duly signed by the complainant and submitting that her case has been resolved and wishes to withdraw her complaint.
4. From the above, it is clear that the grievance of the complainant is redressed upto his satisfaction.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.



(H.S. SOHAL)
MEMBER



(NISHAT A. ALVI)
MEMBER (CRM)



(P.K. AGRAWAL)
MEMBER (LEGAL)



(S.R. KHAN)
MEMBER (TECH.)

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Attested True Copy



Secretary
CGRF (BYPL)